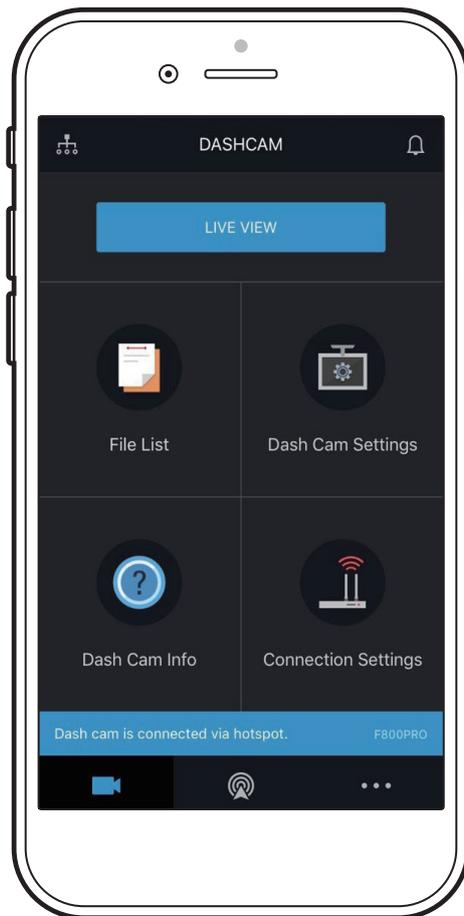


Dashboard Camera

THINKWARE

Hotspot Connection For Devices on Android 9 or Later



Connecting a smartphone to the dash cam

If you connect your smartphone to the dash cam via Wi-Fi or Hotspot, you can view and manage recorded videos and configure various dash cam features with your smartphone.



- Android 4.4 (KitKat) or higher is required to use the THINKWARE CLOUD application.
- Default Wi-Fi password is **123456789**.

Connecting via Wi-Fi



Advanced Settings

To ensure a proper Wi-Fi connection between your smartphone and the dash cam, turn off the Auto Network Switch or the Switch to Mobile Data setting (the names may vary depending on the smartphone model) prior to initiating a Wi-Fi connection between the two devices.

If the Auto Network Switch or the Switch to Mobile Data setting is not disabled, a sudden disconnection may occur.

To disable the Auto Network Switch or the Switch to Mobile Data setting, on your smartphone settings, tap **Advanced Settings**.

1



Google Play

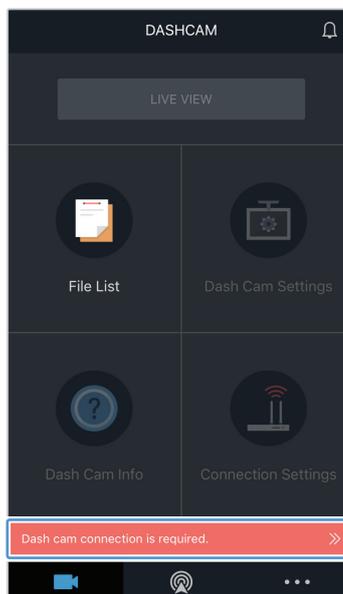
On your Android device, open the Google Play Store, download and install the **THINKWARE CLOUD** app.

2

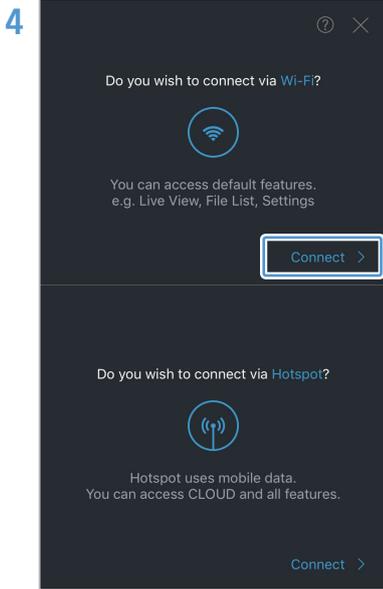


Run the **THINKWARE CLOUD** app.

3



Tap **Dash cam connection is required** at the bottom of the screen.



On the Wi-Fi connection section, tap **Connect** at the bottom of the screen.

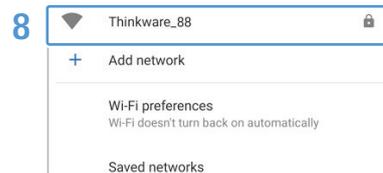
5 On the product, press the Wi-Fi (📶) button.



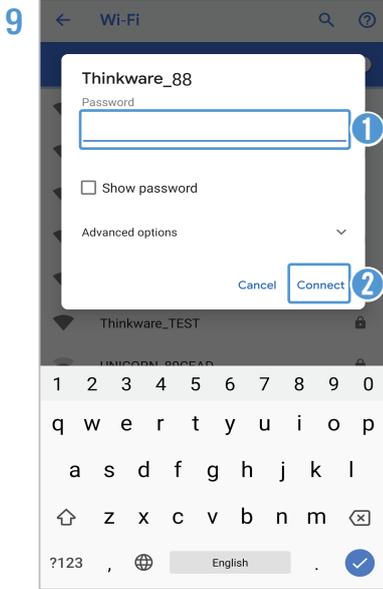
From the **THINKWARE CLOUD** app, tap **Next**.



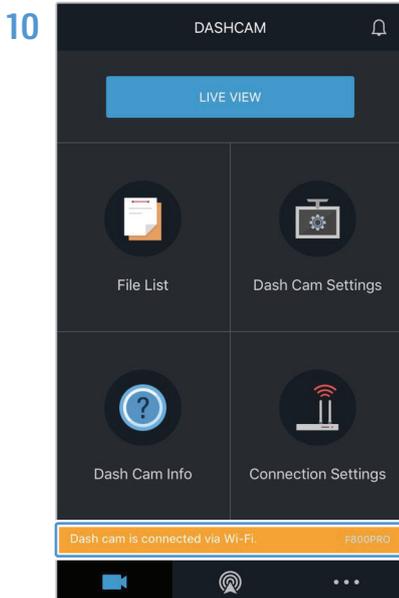
Tap **Wi-Fi Settings**. It will take you to the Wi-Fi settings.



From the network list on your Android device, select the Wi-Fi network starting with **"Thinkware."**



Enter "123456789" in the password field and tap **Connect**. The product is now connected to your Android device via Wi-Fi.



Return to the **THINKWARE CLOUD** app and check that "Dash cam is connected via Wi-Fi" is displayed at the bottom of the screen. The product is now connected to your Android device via Wi-Fi.

Connecting via Hotspot

App Menu

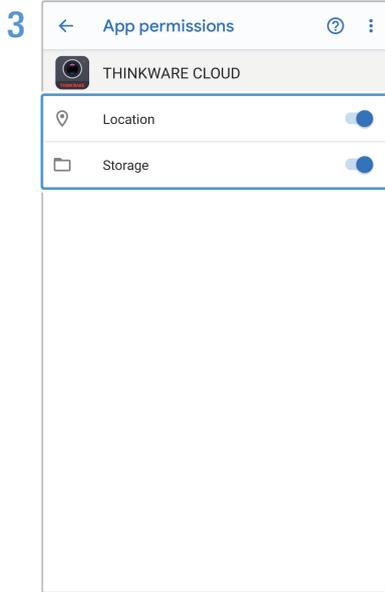
If the Data saving and Power saving modes are enabled on your smartphone, update your permission settings for the Thinkware Cloud Application to run. Failure to allow the Thinkware Cloud Application to run on both modes causes the dash cam to disconnect from the hotspot connection.

These permissions can be found under the application settings of your Android smartphone. On your smartphone settings, tap **Special Access**, and enable the Power saving or Optimize battery usage modes and the Data Saver or Unrestricted Data Access modes.

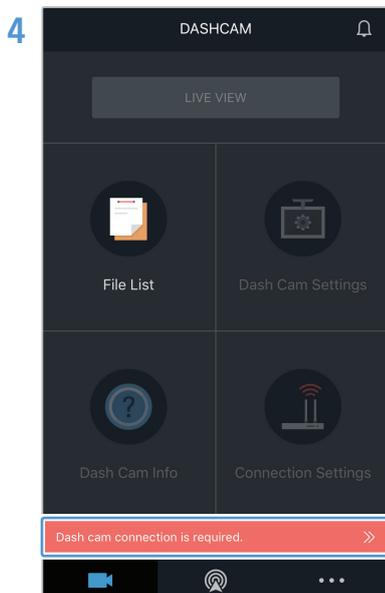
Under these modes, allow the Thinkware Cloud Application to run so that the Hotspot connection does not time out during operation.

1  On your Android device, open the Google Play Store, download and install the **THINKWARE CLOUD** app.

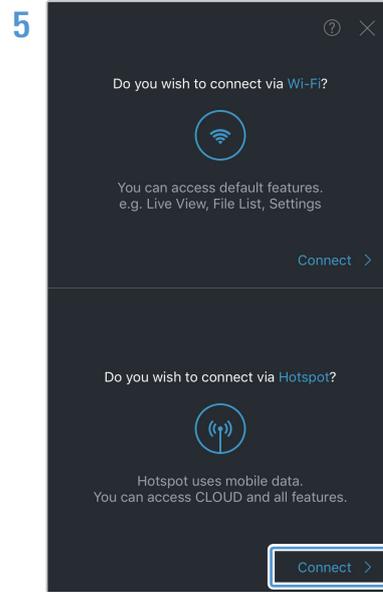
2  Run the **THINKWARE CLOUD** app.



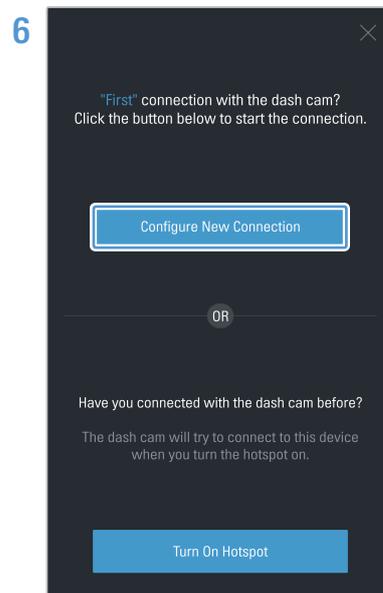
On your Android device's settings screen, enable **Allow permission**.



Tap **Dash cam connection is required** at the bottom of the screen.



On the Hotspot connection section, tap **Connect** at the bottom of the screen.



Tap **Configure New Connection**

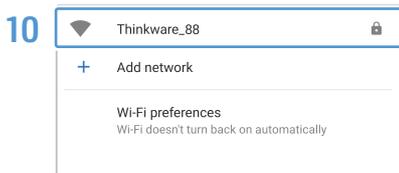
7 On the product, press the Wi-Fi (📶) button.



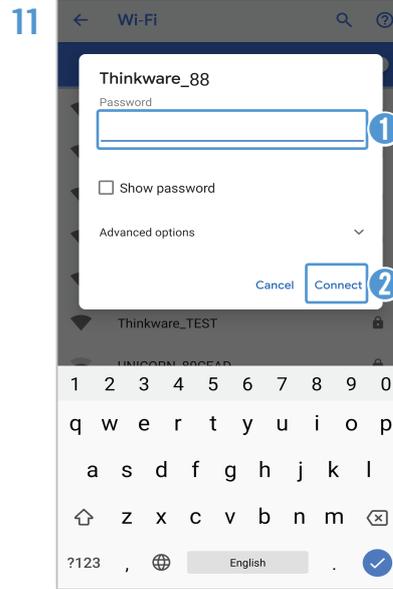
From the **THINKWARE CLOUD** app, tap **Next**.



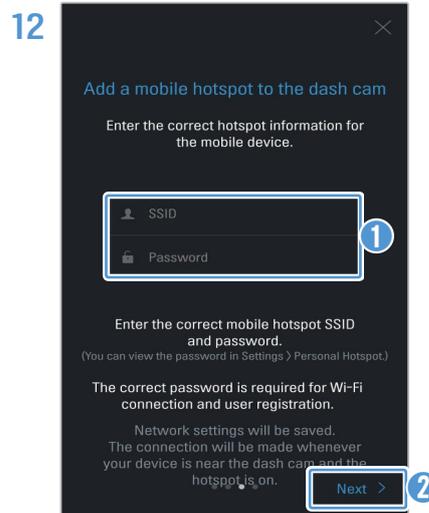
Tap **Wi-Fi Settings**. It will take you to the Wi-Fi settings.



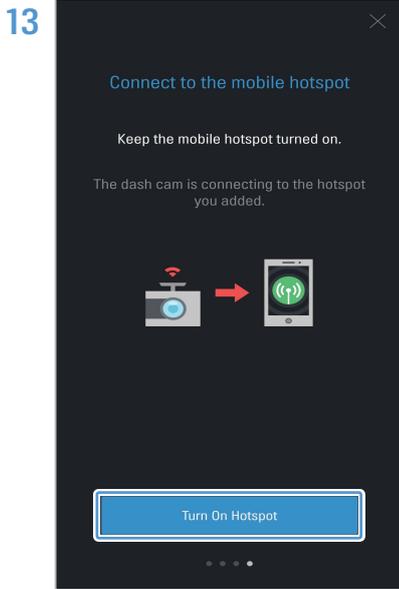
From the network list on your Android device, select the Wi-Fi network starting with **"Thinkware."**



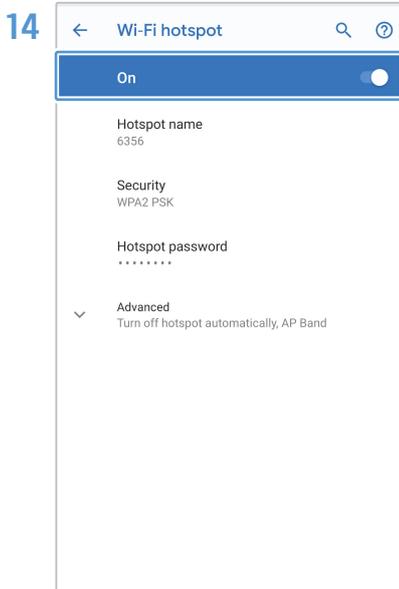
Enter **"123456789"** in the password field and tap **Connect**. The product is now connected to your Android device via Wi-Fi.



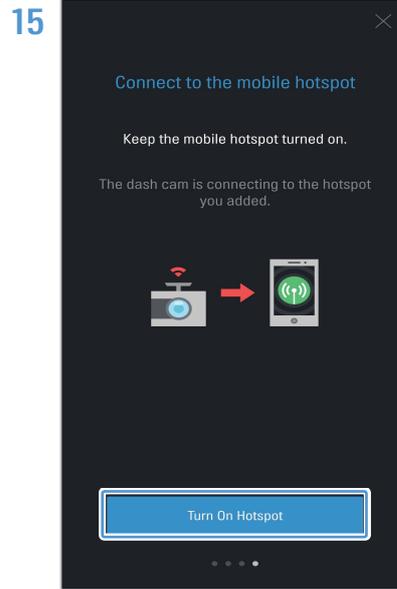
Enter your Android phone's mobile hotspot SSID & Password and tap **Next**. If you do not see this step, skip to Step 15.



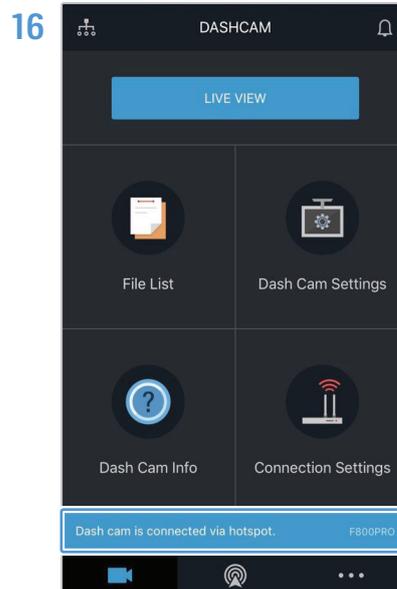
Re-open the **THINKWARE CLOUD** app and tap **Turn on Hotspot**. Your Android device's settings screen will appear.



On your Android device's hotspot and tethering settings screen, enable **Mobile Hotspot**.

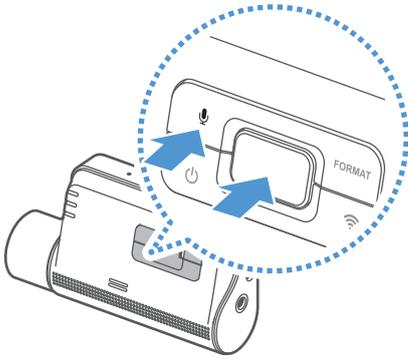


On the **THINKWARE CLOUD** app, tap **Turn On Hotspot**.



Wait for your Android device to connect to the product and check that "**Dash cam is connected via hotspot**" is displayed at the bottom of the screen. The product is now connected to your Android device via Hotspot.

Resetting Wi-Fi on the F800 and F800PRO models



Press and hold the voice recording (🎤) and manual recording (□) buttons simultaneously until you hear beeps.

The Wi-Fi has finished resetting when you hear the dash cam say, “**System will restart.**”



Make sure you back up your recorded videos on the dash cam before resetting Wi-Fi. When you reset Wi-Fi, all settings and recorded videos stored on the dash cam will be deleted.

<http://www.thinkware.com>